



# Switch and Save Request Form

Name on Account: \_\_\_\_\_ Cellcom Account Number: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Wireless Phone Numbers	Fees
1. _____	\$ _____
3. _____	\$ _____
5. _____	\$ _____
7. _____	\$ _____
9. _____	\$ _____

Wireless Phone Numbers	Fees
2. _____	\$ _____
4. _____	\$ _____
6. _____	\$ _____
8. _____	\$ _____
10. _____	\$ _____

Total Reimbursement Request \$ \_\_\_\_\_

I certify by my signature that the information I have entered on this certificate is complete and correct. I agree to the terms and conditions noted below.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

### To receive your contract payout/reimbursement credit(s):

1. Complete, sign and date this original reimbursement request form. Incomplete forms or documentation will not be processed.
2. Include a copy of your Cellcom store receipt with store name circled.
3. Provide a copy of your entire final competitor wireless bill with early termination fee charge or final equipment installment payment circled for each line. Please note that taxes and other fees charged on termination fees are excluded and will not be reimbursed.
4. Verify the name and address on your Cellcom account matches the name and address on the competitor's bill. (Printouts of online accounts, store receipts or credit card receipts will not be accepted as proof of early termination fee payment.)
5. Please keep a copy of the form, receipt and wireless bill for your reference.

6. Mail to **Cellcom Contract Payout** or email to [switchandsave@cellcom.com](mailto:switchandsave@cellcom.com) all documents within 60 days of activation.

**P.O. Box 12466**  
**Green Bay, WI 54307-13061**

Terms and Conditions: Activation at time of service with Flex Agreement, or Two-Year Agreement for business customers, and credit approval required on smartphone or basic phone. Prepaid services, employees, and Postpaid services on Cellcom's Unlimited Lite Plan are not eligible for this offer. Available to new Cellcom Consumer or Business lines on new or existing accounts. Must port in number to Cellcom. Accounts requiring a credit deposit are not eligible. Past Cellcom account must have been deactivated for greater than 60 days. Phone must remain active on the line of service for 15 months. If the customer cancels a ported line, the credit will be charged back to their account. Account must be in good standing without any outstanding past-due balances to receive credits. Credit not redeemable for cash or transferable. Participation requires the submission of a copy of your original dated Cellcom store receipt, a completed reimbursement form along with the entire copy of your last wireless bill from your previous wireless carrier, or payment receipt, that includes the charge for device installment balances or early termination fees on each line. Cellcom has the right to request a copy of your original service agreement. All forms must be postmarked/emailed within 60 days of activation. Reimbursement forms that are counterfeited, mechanically reproduced, altered, or tampered with are void. Cellcom cannot apply your credit unless you accurately and legibly complete all above information fields on the reimbursement form. Cellcom is not responsible for inaccurate, incomplete, illegible, lost, damaged, postage due, misdirected, or late reimbursement forms or for any services provided by third parties. All materials received become the property of Cellcom and cannot be returned. Please allow six-eight weeks after submission of reimbursement form for application of credit(s) on your Cellcom bill(s). Offer open to legal residents of the United States only. Void where prohibited or otherwise restricted by law. Call 1-800-236-0055 with questions. Offer subject to change at any time. Visit [Cellcom.com/switch](http://Cellcom.com/switch) for details.