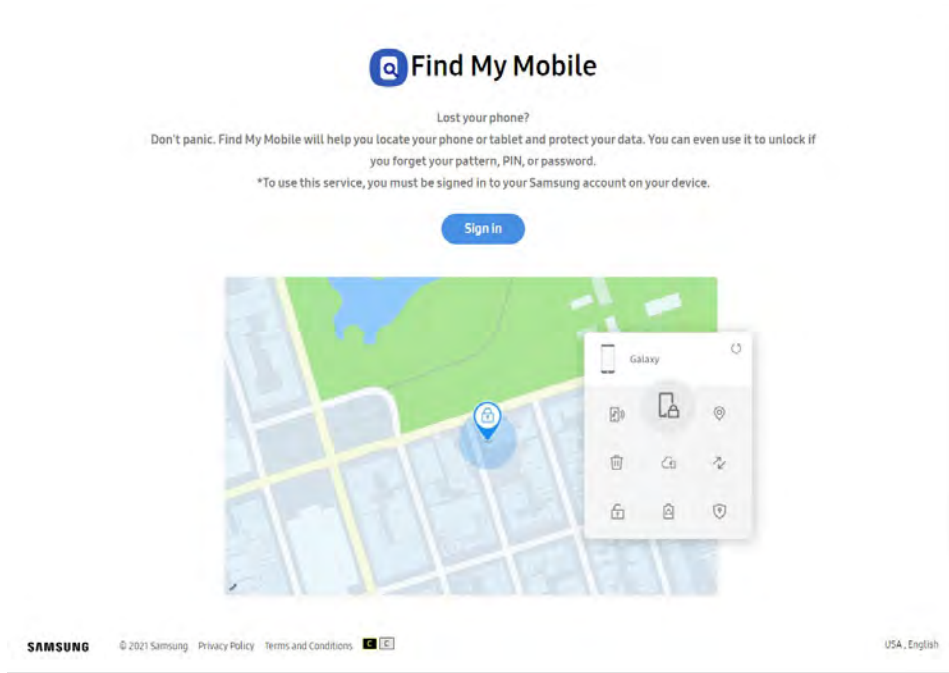


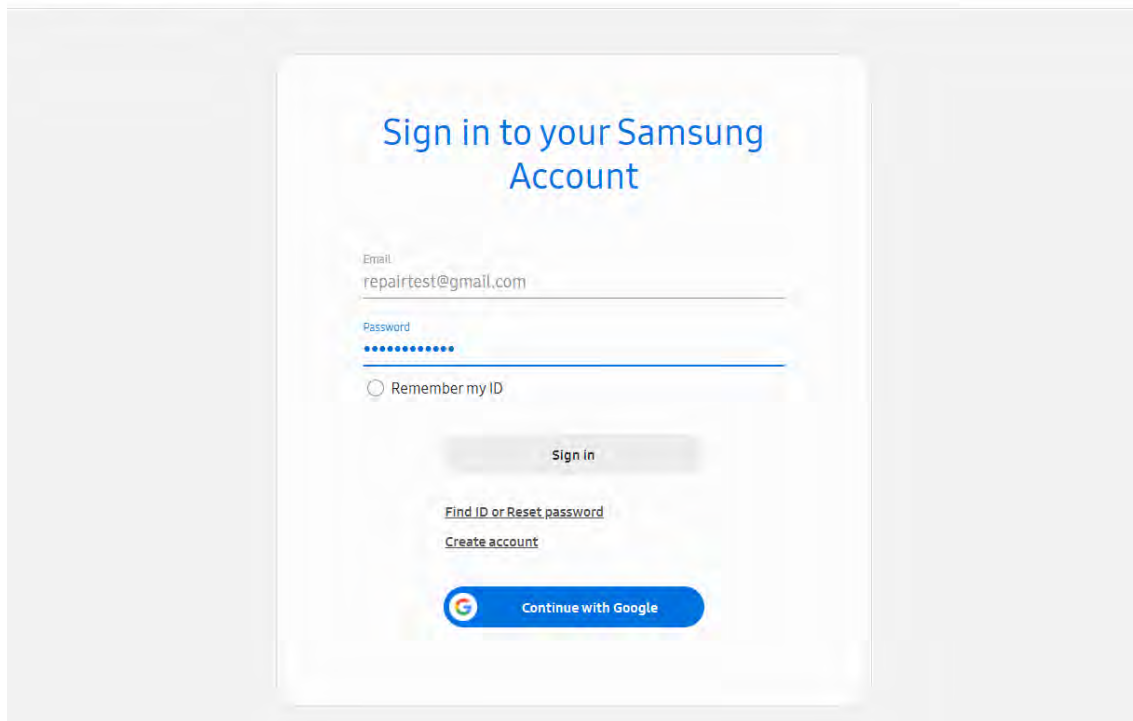
Samsung Account Remote Lock

1. Navigate to findmymobile.samsung.com and click "Sign in"

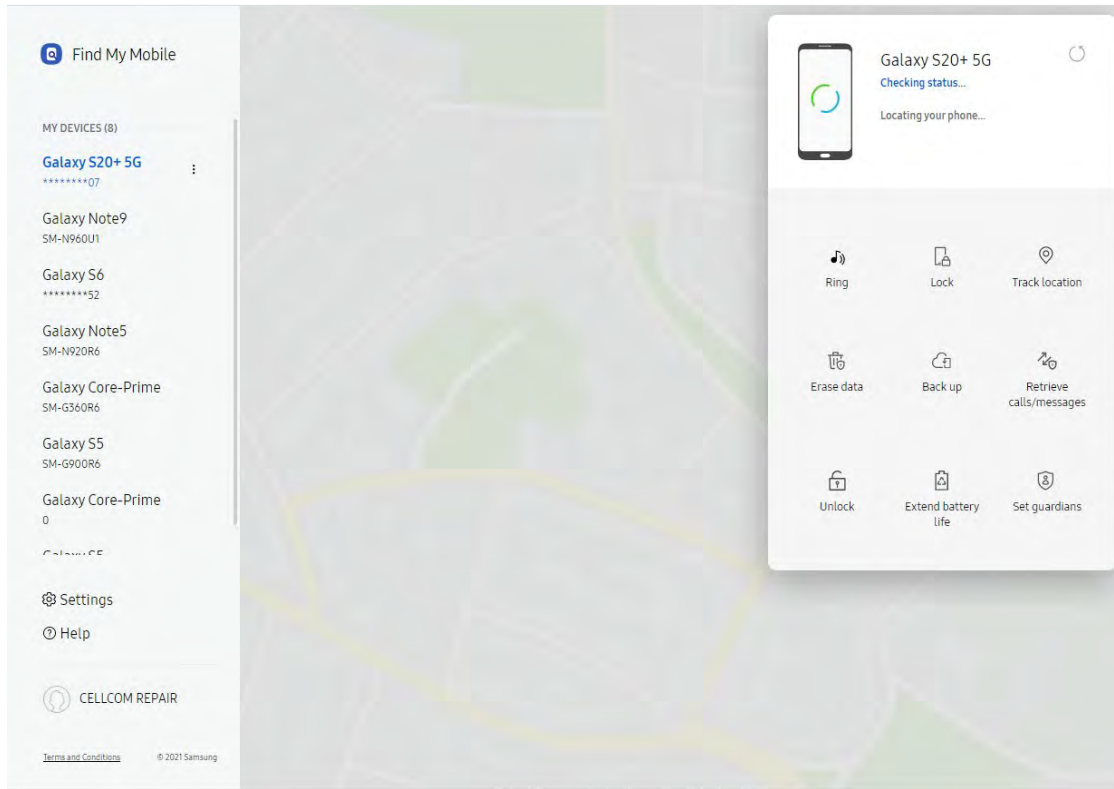


2. Enter your Samsung account username and password (this is often the Gmail account)

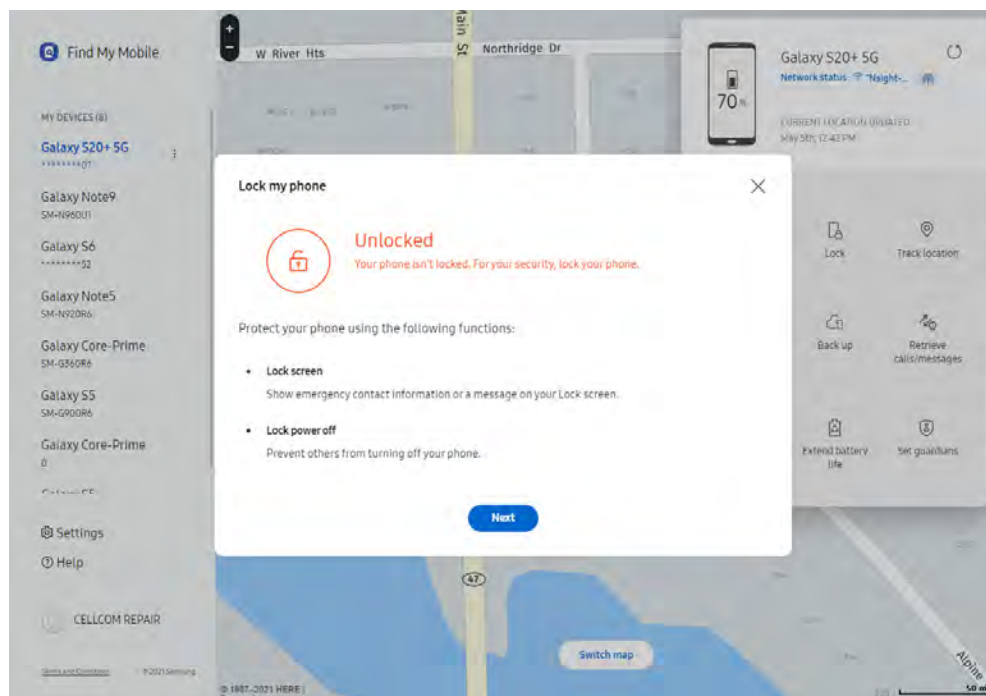
SAMSUNG Account



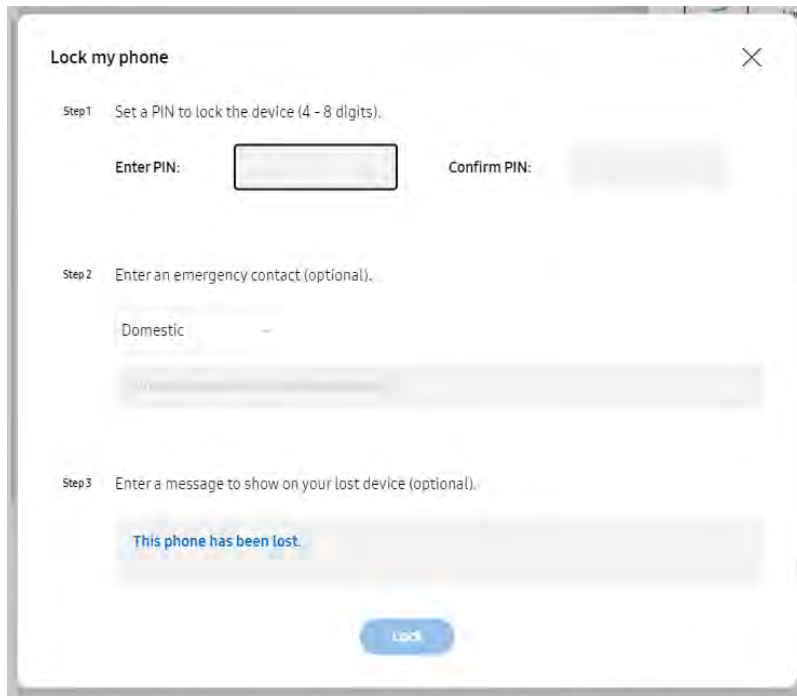
3. Once logged in, all your devices will display. Select the device you want to lock from the list.
 - a. Select "Lock" from the list of options



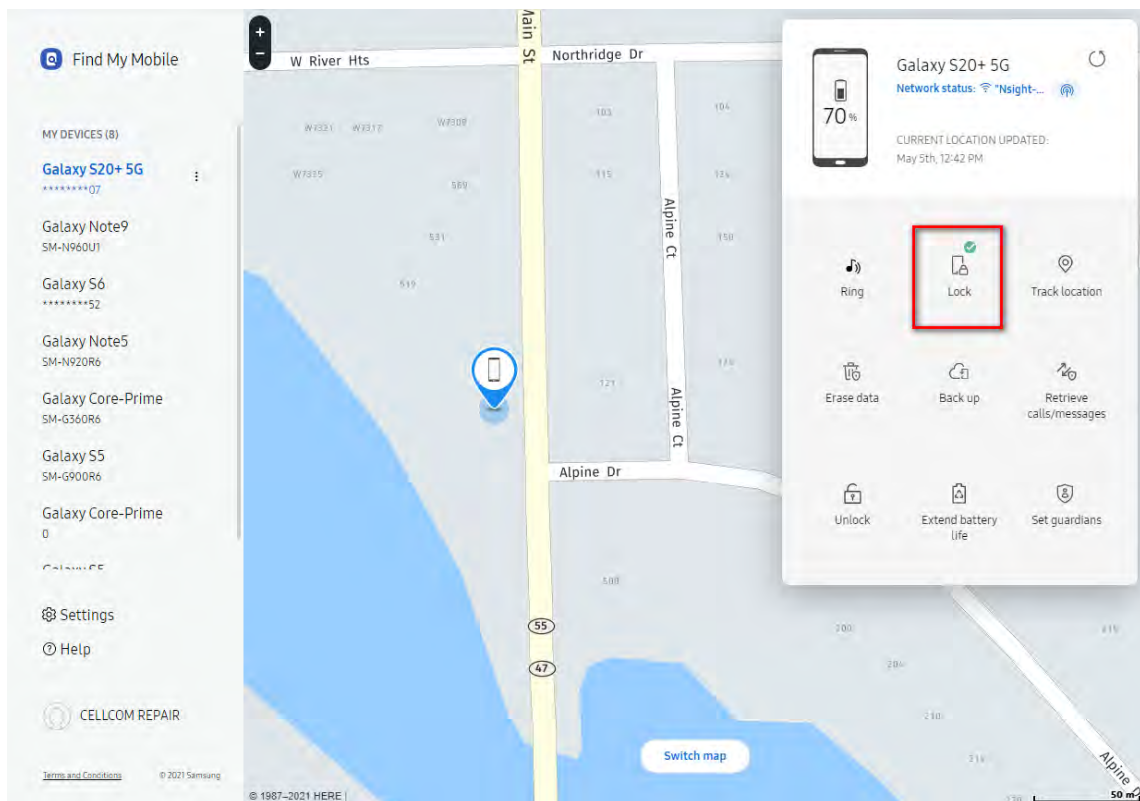
4. A prompt will display notifying you that locking the device will allow you to setup a lock screen code and prevent others from turning your device off



5. You will be prompted to create a lock screen passcode. Set up a recovery message and phone number that will display on the lock screen.
 - a. If you already have a lock code set up, you will not be prompted to set one up

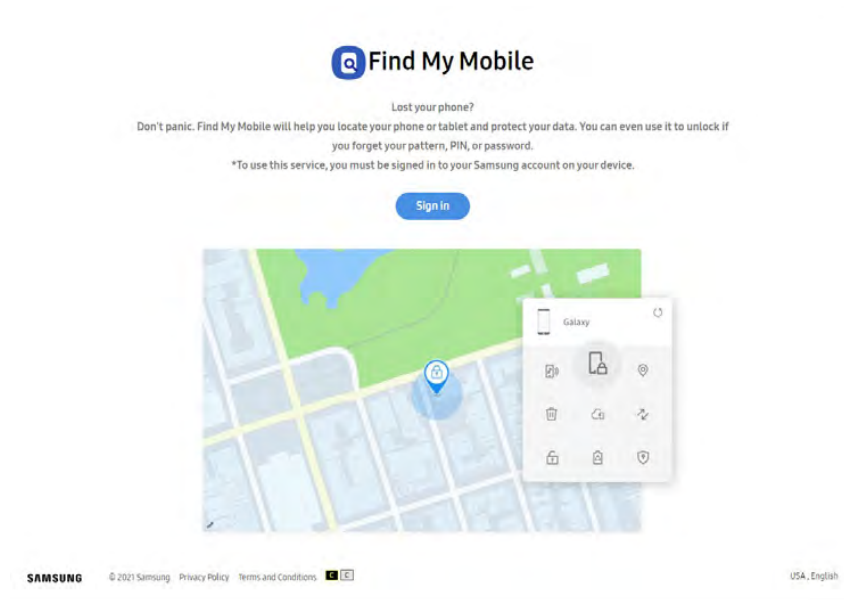


6. The "Lock" icon will display a green check next to it once the device is locked



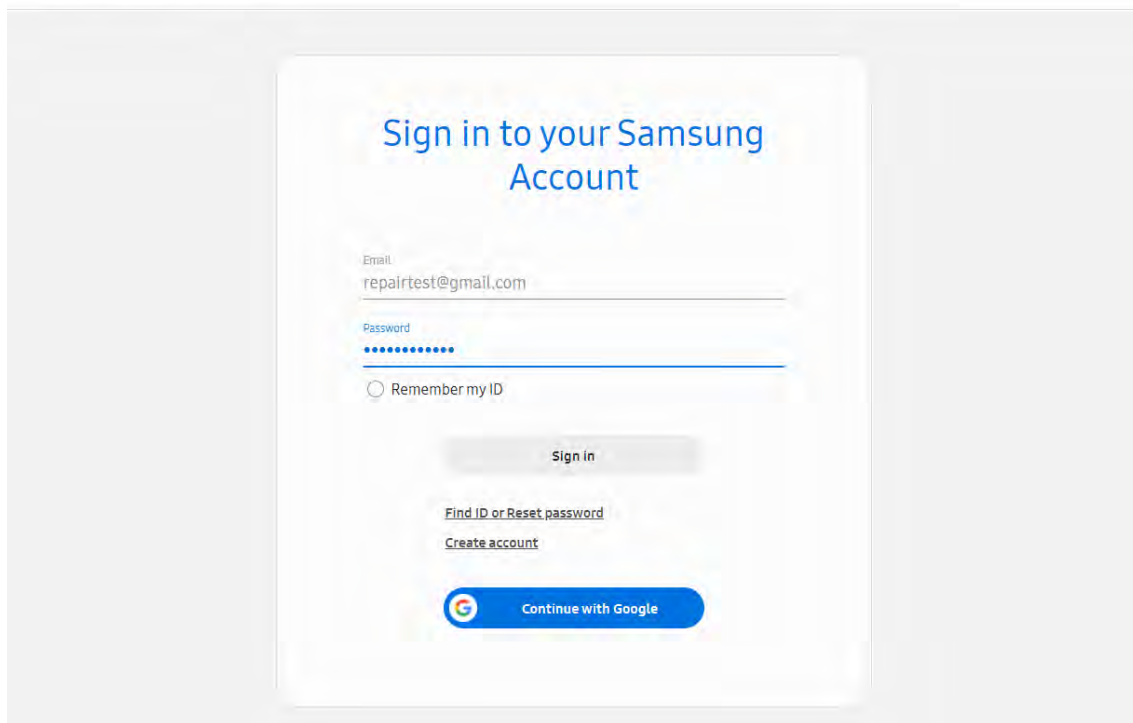
Samsung Account Remote Erase

7. Navigate to findmymobile.samsung.com and click “Sign in”

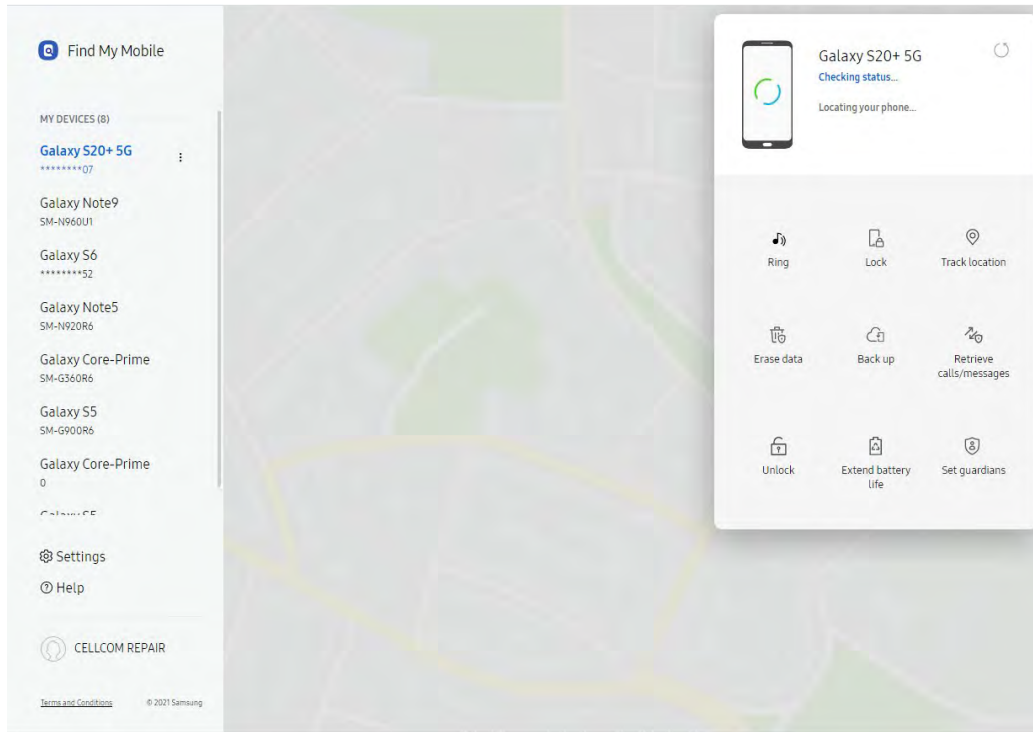


8. Enter your Samsung account username and password (this is often the Gmail account)

SAMSUNG Account

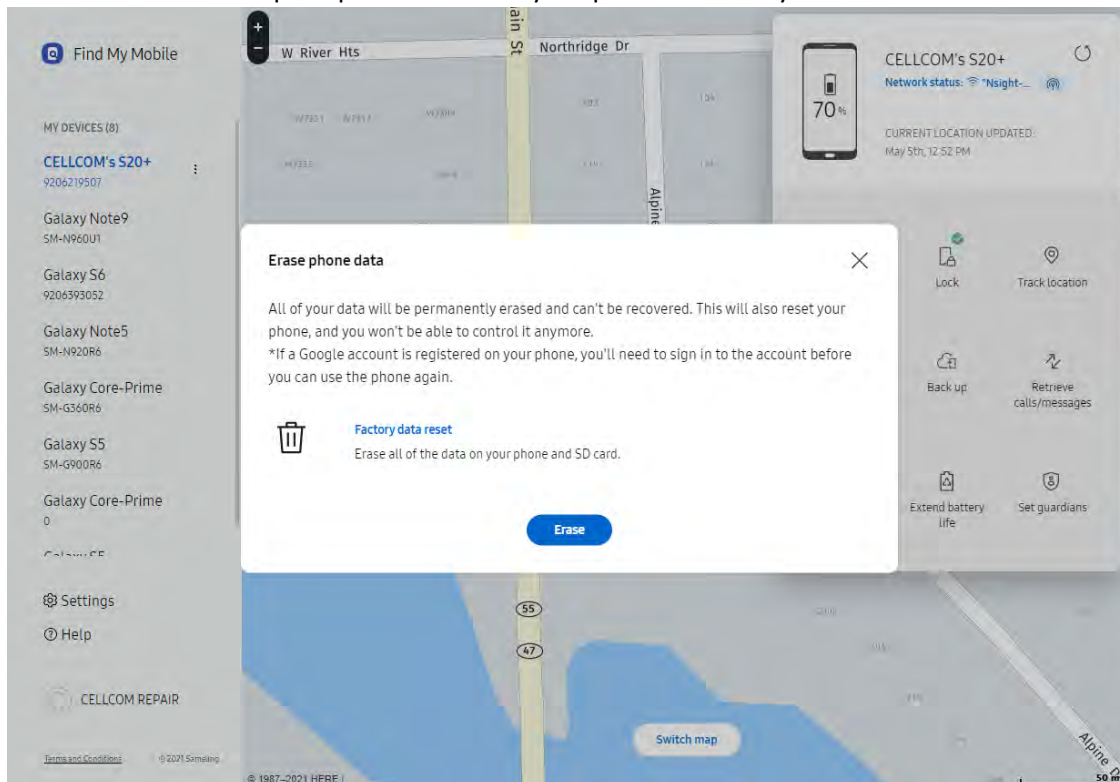


9. Once logged in, all your devices will display. Select the device you want to erase from the list.
- a. Select "Erase" from the list of options



10. A prompt will display notifying you the device will be locked to the Gmail account if one is on the device

- a. You will be prompted to confirm your password once you hit "Erase"



11. A message will display confirming the device has been erased

